

1750 Staff and volunteers

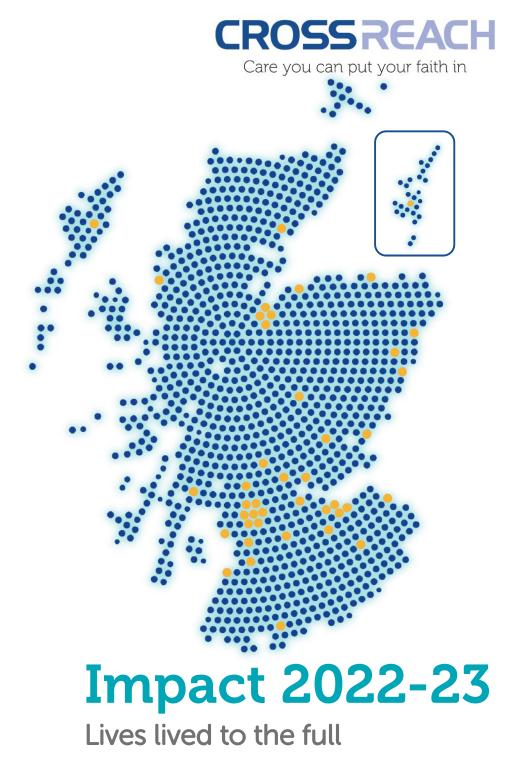








1 mission



## **CrossReach Services**

## **Older People Services**

- $\circ$  Adams House (Elderslie) Dementia & Heart for Art in the Care Home
- Balmedie House (Balmedie)
- Bellfield (Banchory)
- Cameron House (Inverness) Dementia
- Clashfarguhar (Stonehaven)
- ∘ Cumnor Hall (Ayr) Dementia & Heart for Art in the Care Home
- Glasgow Day Opportunities
- Heart for Art, Bankfoot
- Heart for Art, Broughty Ferry
- Heart for Art, Carluke
- Heart for Art, Carluke Carers
- Heart for Art, Edinburgh (Morningside)
- Heart for Art, Edinburgh (Charteris Centre)
- Heart for Art, Galashiels
- Heart for Art, Garelochhead
- Heart for Art, Glasgow (Broomhill)
- Heart for Art, Kirkcudbright
- Heart for Art, Musselburgh
- Heart for Art, Stonehaven
- Heart for Art, Dunfermline
- Morlich House (Edinburgh)
- Oversteps (Dornoch)
- Queen's Bay Lodge (Edinburgh)
- South Beach House (Ardrossan)
- $\circ$  St Margaret's House (Polmont) Dementia & Heart for Art in the Care Home
- $\circ$  The Elms (Edinburgh) Dementia & Heart for Art in the Care Home
- The Oasis Bankfoot
- The Oasis Garelochhead
- The Tryst Day Care Centre (Pitlochry)
- The Walter & Joan Gray (Shetland) Care Home and Day Care
- Whinnieknowe (Nairn)
- $\circ$  Williamwood House (Glasgow) Dementia & Heart for Art in the Care Home

#### **Adult Services**

#### **Justice Services**

Dick Stewart Service (Glasgow)

#### Homelessness

- Cale House (Inverness)
- Cunningham House (Edinburgh)
- The Kirkhaven Project (Glasgow)

#### Learning Disabilities

- Eskmills (Edinburgh)
- The Bungalow (Stonehaven)
- Threshold Edinburgh
- Threshold Glasgow
- Threshold Support Services (South Lanarkshire)
- Transition Service (Edinburgh)
- Threshold Housing and Residential Services (South Lanarkshire)

#### Mental Health

- Allarton (Glasgow)
- Gaberston House (Alloa)
- Lewis Street (Stornaway)
- Morven Day Services (Kilmarnock)
- Morven 'The Umbrella (Irvine)'

#### Substance Use Services

- Beechwood House (Inverness)
- Dochas (Stornoway)
- CrossReach Abstinence Recovery Service (Glasgow)
- Rankeillor Initiative (Edinburgh)
- Tayside Support Service (Dundee)
- Whiteinch Move On Service (Glasgow)

### **Children and Family Services**

Looked After Children (7 small residential houses)

- Carraig View (Port Glasgow)
- Dumbrock House (Strathblane)
- Finniescroft Farm (Lennoxtown)
- Millmuir Farm (Gargunnock)
- Mount Pleasant (Dalry)
- Rockwood House (Beith)
- The Old Lodge (Stirlinghshire)
- Erskine Waterfront Campus

#### Children With Disabilities

• The Mallard, The Garratt & GO2 (Glasgow)

#### Prison Visiting / Early Years Support

- Daisy Chain Early Years Project (Glasgow)
- Perth Prison Visitors Support and Advice Centre
- Polmont Prison Visitor Centre

## Counselling Support & Training

Specialities: Perinatal; Children and Young People; General Adult; Addiction Recovery and Workplace Counselling.

- Counselling & Recovery (Edinburgh)
- Perinatal East (Edinburgh)
- Confidential Conversations (Nationwide)
- Sunflower Garden (Edinburgh)
- Tom Allan Service (Glasgow)
- Bluebell Perinatal (Glasgow)
- Moray Counselling (Moray)
- Inverness Counselling (Inverness)



## **Contents**

Page 4 Introduction Page 5 Why CrossReach is needed now more than ever CrossReach makes a difference to people Page 6,7 Page 8,9 Older People Services Page 10,11 **Adult Care Services** Page 12,13 Children and Families Page 14,15 People make a difference to CrossReach Page 16 The power of our staff and volunteers Page 17 The power of our supporters Page 18 Financial Information Page 19 Looking ahead





I'm so grateful to CrossReach for helping me when I needed that most. I'm not sure were I'd be without them.

## Introduction



It's good to pause – just for a short while - and reflect upon another extraordinary year at CrossReach as we continue to offer care and support across the country to those who rely on our services. From early years to older age, it remains our privilege to serve thousands of people in challenging or vulnerable situations every day in both residential and community settings.

To us, quality of life means being part of a community, maintaining independence and focusing on the things you can do, not the things you can't. We believe that every life is precious and has potential to be lived to the full.

You may be aware from reports on the news that Social Care in Scotland is receiving a lot of attention at the moment and that people both accessing services and working within the sector are calling for change. The current system allows for uneven access to support and can undermine the way in which supported people choose to live their lives. There is inequality in the way in which it is funded which means poor choice of services in some areas for supported people and comparatively low pay for employees. We feel the effects of this across our services every day and it has a negative effect on the quantity, nature and sustainability of the care that we are able to provide. We need change to come quickly or, sadly, the people who will feel the greatest impact are the very people who require our loving care and support.

A National Care Service Bill has been laid down in parliament which intends to drive change for supported people and the workforce. We are encouraged to have been accepted onto the stakeholder register and are working with our employees and supported people to ensure their views are represented as the exact provisions in the legislation are worked through. We will continue to lobby for a National Care Service (NCS) that will deliver:

- A human rights based approach where promoting choice and control for individuals receiving support is at the centre of a new NCS.
- A provision for Fair Work to be extended to all employees working in social care operating directly under or commissioned by the NCS
- A clear understanding of what is expected of care providers like Crossreach and accountability from Government Ministers in terms of oversight of the whole system.

Despite all the challenges this year, this report allows us the opportunity to share many of the wonderful moments of joy that have been achieved in the hard work of the everyday. With many active services, supporting over 25,000 people we simply don't have the space to show everything. The following pages offer just a snapshot into what has made the last year incredibly special for all those involved in the work of CrossReach.

Our heartfelt thanks go out to each one of our employees and volunteers in our CrossReach family. Without their commitment, dedication and professionalism, we simply wouldn't be able to offer all that we do.

Our faith, love, care and compassion are vast, but it takes an equally huge amount of time, money and resource to keep our services going so that they are there for people who need them. To those who loyally support us by raising funds, generously donating, volunteering their time, or remembering us in prayer, we appreciate you beyond measure.

Viv Dickenson, CEO CrossReach Rev Thom Riddell, Convener



# Why CrossReach is needed now more than ever?

Scotland's population is aging.

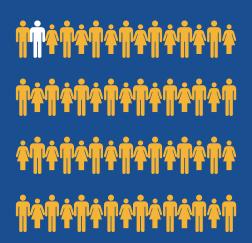
The number of people aged 65 and over is projected to grow by

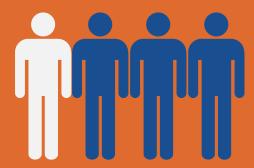


by mid 2045, from 1.06 million to 1.37 million. 90,000 people in Scotland currently live with dementia at any one time and this is also projected to rise. Those with dementia are more likely to need the support of a care home compared to the general population of older people.

The estimated number of people with problem drug use in Scotland is 57,300 almost 1 in 60 of the population aged between 15 and 64. There were 1,085 suspected drug deaths over the 12 months to September 2022.

There were 1245 suspected alcohol related deaths in 2021, the highest since 2008. This equates to 3 people per day with people in deprived areas 5 times more likely to die due to alcohol related issues.





1 in every 4 people in Scotland are likely to experience a mental health problem at some point in their life

with suicide and substance use currently showing as the leading causes of death for men aged 15 – 44 years old, accounting for twothirds of absolute inequalities in total mortality at that age. Socioeconomic trends also point to younger men being at greater risk of poor future health through reduced earnings potential.





Child poverty in Scotland is on the increase. The health and experiences of infants and children in their early years show that relative and absolute inequalities have widened. Absolute inequalities have widened in low birth weight, relative inequalities have widened in infant mortality and development concerns at age 27-30 months. Meanwhile there has been no significant improvement in the poverty-related attainment gap for primary school and secondary age pupils.



# CrossReach makes a difference to people



Counselling .... gave me the courage to deal with the past, and manage to move on and deal with the future too, whilst enjoying the present.

































Counselling was extremely valuable in developing the confidence I need to cope in everyday life.



I enjoy coming to this group because I am being defined as an artist rather than an older person with Alzheimers.













I felt valued and listened to all the time and felt no judgement.

# **Older People Services**

We work with older people and their families to identify, shape and tailor services which support and enhance the wellbeing of each individual person. Our aim is to support people to realise their dreams and aspirations at this stage of their life.

The Heart for Art service continues to go from strength to strength, with two new groups being opened in Dunfermline and Morningside, Edinburgh, putting the total number of groups now to 12. The creative arts group, which offers art sessions for those living with a diagnosis of dementia, also offers the family and carers of those who attend the group a place to relax and chat with others in a similar situation.

More sessions have also taken place in our dementia care homes. This is invaluable to staff, who discover new talents and conversation starters with residents as they share about their life experiences past and reignited passions.

With professional assistance on hand, participants with little or no art experience are welcomed into the satellite community which bonds artists, tutors, families, and churches alike, each experiencing a new way to develop supportive networks, so that everyone who attends can experience the fullness of the moment whether as host, participant, or tutor.

This year, the Heart for Art service is the topic of the Fringe event for The General Assembly of The Church of Scotland and more exhibitions are planned for the coming year in various locations in Scotland.

The service was also shortlisted for a Luminate Creative Ageing Award. One of the artists, who is also registered blind, was nominated and made the final three. He acknowledged that Heart for Art has been able to rekindle a passion for art after thinking he would never paint again saying...

77

I was able to discover new ways of approaching painting which has been enlightening and life changing.















### **Heart for Art**

We currently run 18 Heart for Art groups supporting around 300 participants every year.





## **Heart for Art**

Norries' Story

The past two years left us, like many people, feeling quite isolated as regular activities fell away. During this period my husband, Norrie, developed Alzheimer's dementia and his ability to get engaged in activities and talk to people were severely impacted. Since discovering CrossReach, the Heart for Art class has opened up a very bright spot in my husband's week. Norrie now has a focal point to look forward to. He gets encouragement and ideas from his art tutor and can become quite absorbed in the artwork at class, or he can talk at length to a tutor (something he misses as dementia is very isolating).

Personally, Heart for Art has been a Godsend. On my own, I can't provide the stimulation and activities

Norrie needs and his art class meets so many needs. I know he's engaged and happy; he comes back with a bounce in his step and a feeling of worth. Between classes he'll pull out his art folder and work on his own which frees me up to get on with the many things that now fall to me to deal with.

Recently, Norrie was invited to represent his art group at a CrossReach event hosted by the Church of Scotland in the Scotlish Parliament. Both of us were delighted to attend and meet many other people representing CrossReach and other charities, plus church representatives and parliamentarians. I was very proud to see my husband's

artwork exhibited at the event and I know Norrie was very pleased. It's given him a new and interesting topic of conversation.



### **Adam's House Story**

Residents at Adams House, Johnstone and children from St. Margaret's Nursery have been getting together since 2018, building up friendships and breaking down stereotypes between the generations. In an initiative that challenges the pre-conceived notions of what older adults are 'like', the children and residents get together either in the home or in the nursery and take part in a variety of activities.

Children often become the teachers during these sessions as they support the older adults in following instructions and completing the experiences provided.

Alison brewer, Renfrewshire Council

For the residents, the initiative is also designed to encourage a personal challenge, with action songs and rhymes included to provide an opportunity for them to "push past their limitations" and get thoroughly engaged with the youngsters.

The connection between residents and children is amazing. I have seen residents be very low and not engaging but when the children come in, they are a different person.

Marjory Perritt, activities co-ordinator







## **Adult Care Services**

We work to support adults experiencing challenges from all walks of life. Help is given to people experiencing mental health issues, learning disabilities, substance use, homelessness and more. Our role is one that encourages each individual to face the difficulties they encounter in the knowledge that we are in their corner offering the care and support that they need. CrossReach remains very active in the area of drugs deaths prevention providing services to people who wish to tackle their substance use. Early intervention initiatives for children affected by parental substance use are also available at the Sunflower Garden project. We offer two routes to getting support, either by moving towards total abstinence or by deciding to adopt an approach which sees the harm of substance use reduced by changing behaviours.



The Scottish Government has awarded CrossReach £2.4 million to extend capacity at Beechwood House which will allow around 22 more placements.

Angela Constance MSP (Minister for Drugs Policy) was the keynote speaker at our 14th recovery volunteers graduation ceremony which saw 35 people recognised for completing the training course. This programme sees people who have been through one of our services being trained and equipped to support others. A family member spoke movingly at the event about how they had thought their daughter was lost to them, but how proud they were of her achievements and their own hope, as a family, for the future. One of the graduates, who has been through both residential rehabilitation and move on services in Glasgow and is now a staff member, was also recognised for his skills in supporting and motivating others by reaching the finals of the Scottish Social Services Awards 2022 in the Bright Spark Category.





CrossReach is a brilliant organisation who make you feel part of something and when you leave their Service they still keep in touch with you and continue to support you. I was in a very bad place abusing drugs on regular basis for number of years, I don't want to use old cliché but if I can do it anyone can do it.





accessed the specialist residential rehabilitation programmes at CrossReach Recovery Services Rainbow House or Beechwood House last year.



I got treated with love and compassion and respect and all those things when I was here. It's just great to be on the other side of the table and to be able to give that to somebody else and hopefully they find their own path in life. That's what it's all about and I love the fact that it's called 'Move On' because that's what it's all about. You want to inspire people to live independently and move on with their life."



## **Umbrella Project**

Paul's Story



I was told about the Umbrella Project in March 2022. I'd had a rotten Christmas and New Year and I was not in a good place. I had tried to come off prescription medication three times and failed miserably. I think that Umbrella is one of the things that's saved my life. To begin with, it just gave me somewhere to be a couple of times a week, instead of being in my own house, trapped in my own napper, hating my life and hating me for the mess I was in again. It was good to meet the staff; Stuart, Michelle and Angela. They helped me to take my power back and see that a lot of the people around me were quite toxic, which I knew already but getting that perspective really helped.

I've grown a lot since being involved with Umbrella. It keeps me accountable. It's given me friends that I know I'll never lose. I can just go and be Paul. I don't need to have a mask on. I can just be myself. I know that I can always just pick a phone up and get Stuart or Angela and someone will be there for me. Outside my groups I don't have anybody. I've just got me, so it's good to have that support. Sometimes I find myself being guite supportive of other group members, which is good for me as well. I'm about to start a new job as a peer and I have a very bright future in front of me.

Thank you for Umbrella, it's an awesome wee group. I hope it's there for a long time to come.

## Rankeillor Initiative - David's Story

David started his CrossReach journey at Cunningham House, after finding himself without a place to lay his head. A few months after moving in, a space became available in Rankeillor's shared two-bed flat on Dalkeith Road. David was grateful for the opportunity to move to a home-like environment, where he could further grow his independence with the staff's support and secure a place of his own. A year and a half later. David moved to a new flat in the meadows area.



### The flat is fantastic, absolutely beautiful... I felt really safe there.

Throughout this time at CrossReach, David experienced several challenging situations in his personal life. However, for David "there's always been someone to talk to" and he felt "very well looked after". He believes that CrossReach's work helped weather the storms of this season in his life.

David moved out in August of 2022, when he inherited his father's flat. He received follow-on support from Rankeillor staff who were there to help David make the transition smoothly. Now in a new phase of his journey, David expressed his gratitude, saying he was



## very happy with all CrossReach has done!



This new flat was refurbished as a result of a legacy given to help homelessness. Together whether we donate, share, pray or work at CrossReach – we all make a difference.



#### **Recovery Volunteer** Graduation

At this year's Recovery Volunteer Graduation, we spoke to our graduates, guests and CrossReach staff about the Recovery Volunteer Programme, its history, why it matters and its impact.



## Children and Families

CrossReach continues to offer a variety of services for children and families. These include our range of counselling services across Scotland, Daisy Chain our Early Years Service, The Mallard and G02 for children with disabilities, Care and Education and prison visitor services.

As well as providing one-to-one counselling CrossReach Counselling Services offer a range of therapeutic groupwork and creche provision.

## #KeepingThePromise

CrossReach continues to lead the way in #KeepingThePromise - a national commitment to children and young people in vulnerable situations, to give them the best possible start in life. This includes improving family support, where families are struggling and ultimately, works to reduce the numbers of children who are being looked after outside of their own families. Where children are living in a care setting, it aims to help build positive experiences for them by providing guidance for the people delivering the care and support, so that ultimately the children can step into a bright potential filled future.

CrossReach offers trauma informed training to the children's workforce across all its services. These include the Prison Visitors Centres at HMPYOI Polmont and HMP Perth which support families visiting loved in these establishments, and in the Daisy Chain Project in Govanhill, an early years project supporting marginalised families in an area of urban deprivation.





Being trauma informed allowed us to understand the importance of allowing space for our children to express their feelings in a group, without repercussions of shame or consequence. We endeavour to provide them with loving boundaries for them to feel safe and held, visible, and important.



CrossReach looks after up to **25 children and young people in 7 small community houses** and operates a small school in Erskine, for up to 30 children who find mainstream schooling particularly challenging.



We become an alternative family for these children and young people. Our work is to ensure that children have the best experiences possible and that they understand their voices are important in telling staff what works for them and in improving services, so that they have the best chance to thrive. This work has led to the creation of a sector-leading practice model - one of the first of its type - outlining the Care and Education Services relational model of care to support children and young people. This model is scheduled to be formally launched later in 2023.



## **Erskine Waterfront Campus**

Jayden and Xander's Story

Each child at Erskine Waterfront Campus is an individual, and in line with the school ethos, enters into a relationship of respect and trust through staff listening to and hearing the child's voice. This year we were captivated by Jayden and Xander's enthusiasm as they shared with us their experience as pupils.

To be honest, in any other school they would tell me how loud my voice is!" laughed Jayden. "They don't need to listen to me here because I'm listening to them. It's basically a normal conversation. That's what's good about here.

Through a varied curriculum including outdoor sports such as sailing, and go-karting, pupils are offered opportunities to build resilience and self-confidence. Using regular progress checks, staff adapt any learning needs so that each child progresses. With big life goals such as Xander's desire to "help the world and make it a better place", the school plays an important role in empowering each child in its care to reach their full potential.

Look inside Erskine Waterfront Campus





### Daisy Chain - Robbie's Story

Robbie, 9, has a difficult home life, with his Dad in prison and mum struggling with alcoholism. He has also witnessed a lot of violence and drug use but none of it is his fault. He and his sister were living with their gran and hoping for increased contact with his mum after custody was taken way due to struggles with alcoholism. Upon starting sessions with our CrossReach Nurture Group, staff noticed that Robbie was hesitant to trust others, challenged instruction and burnt himself. Our expert staff were patient and supportive of Robbie, guiding him through difficult moments and giving him the time and space to process situations. Before long, Robbie was settling into the group and making a positive effort to engage with his peers! He showed persistence when struggling with things such as fire, growing in areas involving responsibility. He even began to show consideration towards his peers serving them food and drink first.

Last year we provided over **1000 counselling sessions** to nearly **200 families**.

1 in 5 women will experience perinatal mental health issues in pregnancy and in the first year after birth.





of all men become dads and they too develop perinatal mental health issues, we keep dads in mind and counsel them too.

## Bluebell Perinatal Counselling – Jacqueline's Story

When I had my son almost 6 years ago, I knew after a few months that I wasn't feeling 100%. I didn't feel sad, but I felt very misplaced from my own self, and I couldn't put my finger on what or why.

When my son was 2 and a half years old, I was giving him a bath after a long day. He wasn't sleeping well then, neither was I, and he was playing up which got worse and worse. I remember thinking I wanted to hit him. I didn't but I wanted to which I felt ashamed and embarrassed about. As my husband was out with his friends, I sat with my own thoughts telling myself over and over I wasn't a good mum and he'd be better off if I just killed myself. It would be better if I just died. I reached out to Bluebell. I was so lost, so desperate for someone to look at me and help and she said to me three words that I will never forget. 'I see you' and that was all it took.

I'm so grateful to CrossReach for helping me when I needed that most. I'm not sure where I'd be without it.

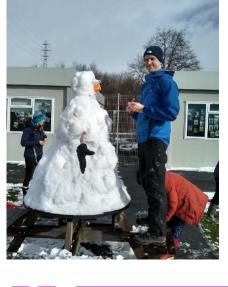
# People make a difference to CrossReach



My counsellor has helped me so much and is a great listener and never judges. Would not have got to where I am today without her understanding help and support.











My Keyworker had gone above and beyond to support me.





















The staff have a great amount of knowledge and were competent at delivering it to me when I was making the wrong choices.



Again, the counsellor honed in on myself as an individual and helped me feel that the counselling was tailored specifically for me.















An army of passionate hearts and generous spirits! Huge thanks and appreciation.

# The power of staff and volunteers

Everyday up and down the country our staff team work tirelessly to ensure that competence, experience and love are at the heart of our efforts to improve the lives of the people we support. Whether providing care in a residential setting or central hub, working within the community or by providing behind the scenes support to build the resources – the loyalty and dedication of our staff are the very essence of what makes CrossReach so special.

One of the highlights of the last year was the Employee Awards event which took place in October 2022. Master of Ceremonies Jason Leitch, joined with the Moderator in praising the commitment and achievements of the CrossReach staff teams who were recognised in a number of ways including gaining qualifications, excellent practice, innovation and long service.

### **Employee of the Year, Older People Services**

Winner: Leah Graham, Oversteps Finalists: Hazel Martin, Adams House

Caroline Ewen, Bellfield

Elizabeth Smith, Balmedie House

## **Employee of the Year, Adult Care Services**

Winner: Nicolle Siliwoniuk Caldwell, The Bungalow

Finalists: Panos Pavlakis, Threshold Edinburgh

Deirdre McGovern, Cale House Elizabeth McNair, Allarton

### Employee of the Year, Children & Families

Winner: Diane McQueen, Rockwood House

Finalists: Joanne Reilly, Daisy Chain

Jacqueline Bulloch, Daisy Chain

Michelle Howard – Residential Care & Education

## **Employee of the Year, Corporate Services**

Winner: Freda Brown, HR OD

Finalists: Angelo Deponio, HR Operations

Corrine Luca, Payroll

### Volunteer of the Year

Winner: Walter Williamson MBE, St Margarets

Finalists: Peter Gill, Threshold Glasgow

Margaret Colquhoun - Counselling Creche East

#### Adult Learner of the Year

Winner: Michelle Howard, Residential Care & Education

Finalists: Louise Adams, Daisy Chain

Donna McCorkindale, The Elms

### **Award for Excellence**

Winner: Cat McCabe, CrossReach Residential Recovery Service

Finalists: Threshold Supported People and Workers, Threshold Glasgow

Threshold Edinburgh Transitions Team, Threshold Edinburgh



## Work with us

If you are interested in becoming part of our team please check out our latest vacancies.



# The power of supporters

2022 was a challenging year for many of us, particularly when it comes to funding our services. We were so incredibly grateful to each and every one of our remarkable donors who continued to show their support, giving what they could and being a beacon of hope for so many families across Scotland.

What many may not know is how heavily we rely on donations to fund our services in your communities. Last year, our 1324 donors allowed us to support over 25,000 people in Scotland which is a true testament to the power of working together.

A fantastic example of this was our 2022 Winter appeal, telling the story of Jacqueline and her journey in Perinatal counselling. With Jacqueline being brave enough to share what she went through and how CrossReach supported her, she inspired people to help us support even more families, raising an incredible £120,000. Our lifechanging and lifesaving work simply wouldn't be possible without the generosity of our funders, businesses and supporter family.



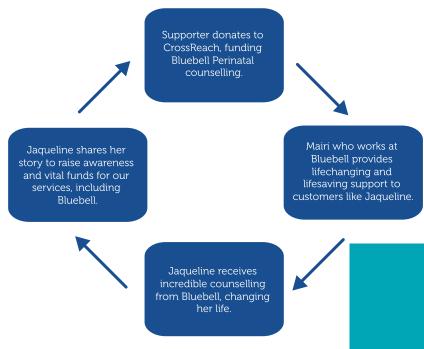




**£700,000** raised



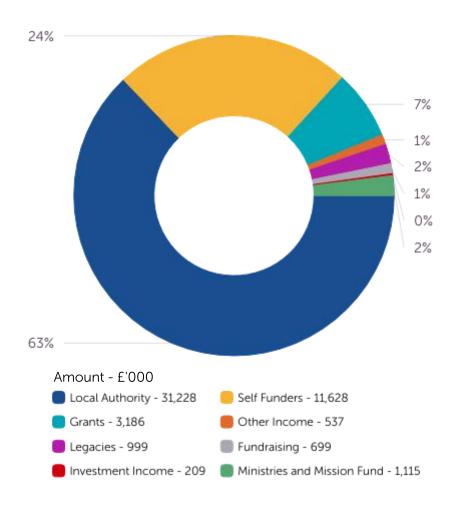




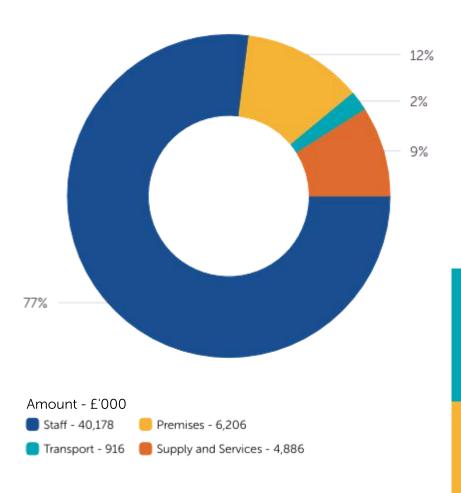
## **Financial Information**

These are very challenging times for the social care sector, and particularly for Voluntary care providers. Staff pay increases approved by the Scottish Government continue to fall behind those of the NHS, and even these increases are only partially funded by commissioners. Staff recruitment and retention remain our biggest immediate challenge, with financial sustainability also compromised by significant unfunded increases in utility costs and other running costs. In this environment, alternative ways of funding our work are more important than ever. Members, donors, customers, companies, Churches, community groups and trusts. We simply cannot thank you enough for your continued support.

## **Incoming Resources 2022**



## **Outgoing Resources 2022**



# **Looking Ahead**

There are many things to encourage us as we look to the year ahead. As this report illustrates, we are blessed with fantastic employees and volunteers who help transform many thousands of lives across Scotland every single day.

I am constantly reminded of the value of our team and look forward to approaching the year ahead, with the CrossReach family, with one mission in mind- to support people to achieve the highest quality of life possible and to live it to the full.

We do know that there are changes afoot in social care, and that the way ahead is not yet clear, but we remain optimistic that positive change is possible and we are ready to play our part in making sure that the future for good quality, accessible and effective social care is secured.

Stay with us, pray for us and continue to support us as you are able. Your support makes a lasting difference.

Viv Dickenson CEO CrossReach



Threshold Glasgow Makaton Choir with their performance of 'What a Wonderful World' recorded at our National Disability Forum last year.











Operating as CrossReach, Scottish Charity No: SC011353