

CROSSREACH

Care you can put your faith in



Children's Service Manager

Children with Disabilities & Family
Wellbeing

Candidate Information Pack



The Church of Scotland

Social Care Council

Operating as CrossReach, Scottish Charity No: SC011353



About us

Each year we provide emotional and practical support to over 25,000 people from across Scotland, making a real difference to the lives of those who are most in need.

We believe that with the right support, Scotland's children, young people and families can thrive and succeed. We take a holistic approach to plan and deliver a range of complimentary and joined-up services working towards our aim of a 'Scotland where every child, adult and family feels loved, supported and safe so that they can achieve their full potential'.

Even though we are one of the largest voluntary sector social care agencies in the country, we genuinely value the individual. For our clients or services users, that means being treated with respect and care, regardless of the circumstances. For professionals like you, it means being part of a genuinely caring environment where you can contribute ideas, have your needs recognised and help shape your role around your ambitions.

This is an opportunity for you to build your experience as well as development new ones in a supportive environment.



The Role

Working within our Children & Families directorate, this role represents an exciting and rewarding opportunity to guide and shape our services for children with disabilities which include the Mallard short breaks and GO2 community-based services, and our Daisy Chain Family Wellbeing service, as we look to support children, young people and families to thrive and succeed.

You will take overall responsibility for the management, improvement, and development of services for children with disabilities, family support and play, supporting and developing a culture of continuous learning & development, innovation, and improvement within service teams.

Through your team you will:

- Ensure that our services meaningfully listen to and involve children, young people, and families.
- Support and develop a culture of learning and transparency.
- Oversee all aspects of service delivery, ensuring financial, quality, health and safety, and regulatory targets and performance measures are achieved.
- Work collaboratively and in partnership with internal and external stakeholders.



The Person

Ambitious to find the best solution with a track record of working collaboratively to deliver impactful services.

Able to manage, coordinate and prioritise a competing workload, making you effective at working to a broad remit where priorities can quickly change.

A relational leader with strong communication and interpersonal skills, the ability to manage change and can evidence managing people.

Passionate about ensuring the children, young people and families we support are heard and able to influence the services and support they receive.



The Requirements

Essential requirements

- Relevant management experience within social work or equivalent related field (e.g., health or community work), a sound knowledge of residential care, and an understanding of multi-site / multi-team management
- Registered/or be able to register with Scottish Social Services Council [SSSC] and have or attain within the registration period, the minimum qualification of HNC Social Care and SVQ Level 4.
- Full driving licence or commitment to achieving this within agreed timescale.

Desirable requirements

- Desirable qualifications may include degree level study in Social Work, Education or Psychology.
- Management and Leadership qualifications are also desirable, or a commitment to undertake them.

Specific Requirements

- Applicants for this post are required to have a Christian commitment and be able to uphold our Christian Ethos. This requirement is a Genuine Occupational Requirement in terms of the Employment Equality (Religion or Belief) Regulations 2003.
- This post requires you to be a member of the Protecting Vulnerable Groups (PVG) Scheme and undertake the necessary vetting checks.



The Benefits

- The salary for this post is £41,250 per annum.
- This is full time role, working 40 hours per week.
- Hybrid working, including homeworking, however the post will be working across two locations across Glasgow. The Mallard in Springburn and the Family Wellbeing hub based in Govanhill. Travel throughout the local geographical area will be required.
- Health cash plan giving cash back on a range of essential healthcare
- 20 days annual paid leave. Increasing to 23 days after 5 years' service and 25 days at 10 years There are also 10 statutory holidays.
- Wellbeing and counselling support
- Employee discount scheme
- Employee awards and recognition programme
- A pension scheme will be made available to the successful applicant. Up to 7% employer contribution.
- Alongside opportunities to develop your professional knowledge and skills, including a leadership development programme, we offer a supportive team and therapeutic learning culture (e.g., through the provision of reflective practices).

How to apply

If you would like any further information or to arrange an informal chat regarding this role, please contact recruitment.team@crossreach.org.uk.

To apply, please visit www.crossreach.org.uk/careers