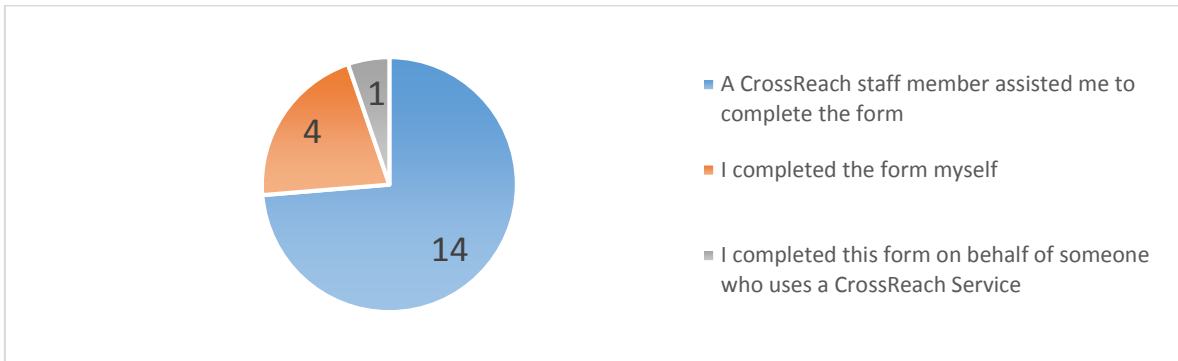
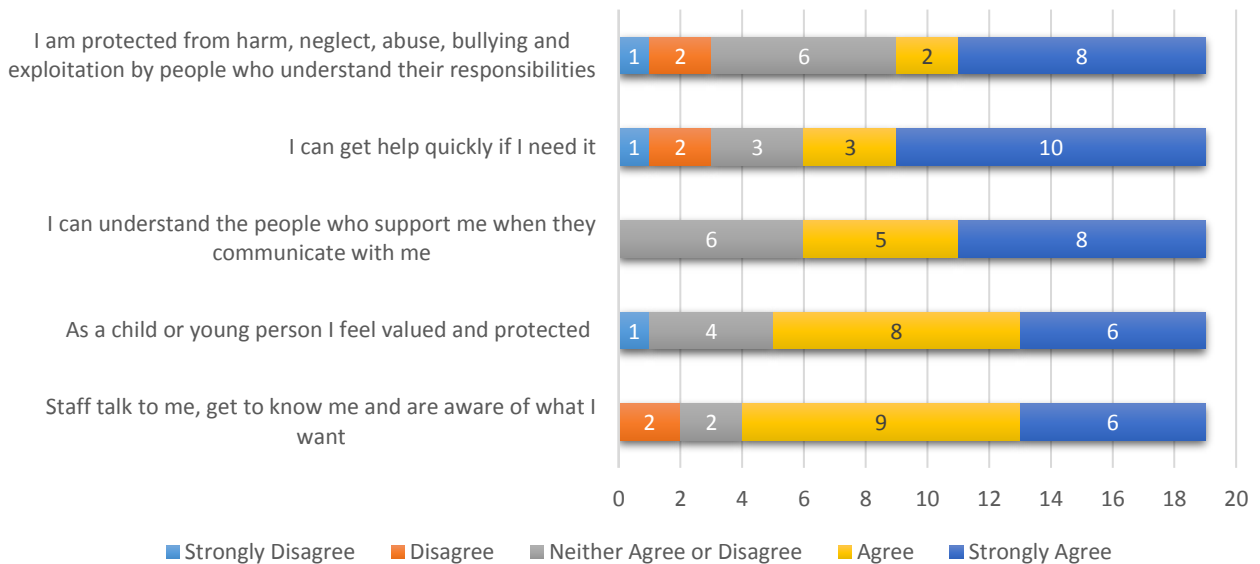


# Erskine Waterfront Campus: Results of Service User Survey 2024

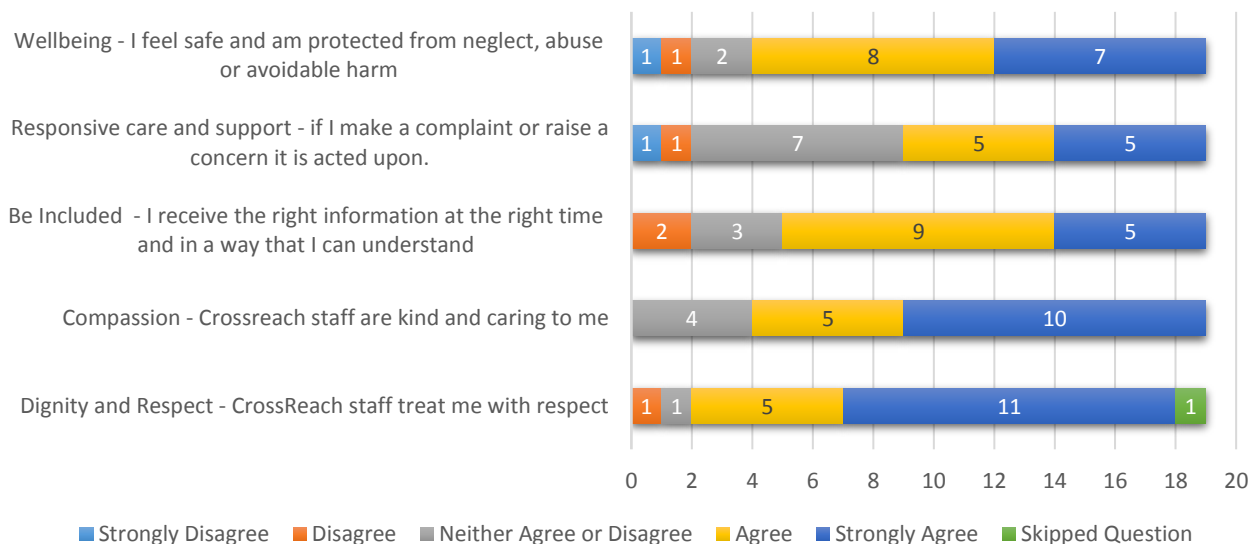
This service had 19 people who completed the survey. This is how they completed the survey:



## 5 Questions based on Service Type



## 5 Questions based on Care Standards



**Question: Is there a staff member that works with you that has had a positive impact with you that you would want to talk about as part of this survey? This can be about how they make you feel or about anything to do with the service you receive.**

1	Jackie - she didn't take my sleepovers at dad away forever she is a good keyworker
2	Leah
3	Victoria is a really nice person
4	Julie helps me with my work all the time.
5	Volunteer - He is a good guy.
6	Marc, Jenny, Leeann, Danny + Kerry. They help me and listen to me
7	Lynsey and Stepahnie, they help me to get through my daily routine in school.
8	I like Jenny
9	IDK
10	Gill and Craig cause they look after me
11	Rory wishes he could put all the people down who have helped him. Tracey Shaw and Hazel Church. Tracey and Hazel understand me.
12	naw m8
13	Gillian, because she has been there for me through my whole time within Crossreach services.
14	i don't know
15	yes
16	Leeann. Kerry, Marc, Danny. Just being understanding and helping me along the way and teaching me new things

**Question: Is there anything we could do better?**

1	No
2	Don't tell us to stop swearing, they will continue doing it because they think that they are annoying you so they will do it more. Just leave it and they will just stop because they aren't getting a reaction.
3	Get a 3d printer for Art class.
4	idk
5	Bigger school with more kids and staff for socialising
6	I wan to be here for longer days. Provide better lunches
7	no
8	Rory feels that he would like management to fire a member of staff because she mentioned suicide to him and that his records would knock him sick.
9	aye not making me do 4 surveys
10	not sure
11	I don't know
12	IDK
13	No, everything is good. Maybe food.

And finally, we asked participants to pick 3 words from a list of 12 that might best describe how they feel about using the service. Some chose not to pick any, and some picked more than 3, so these are the results for this service.

